

NET LINE ONE - OPERATIONAL PERFORMANCE: FEBRUARY TO THE END OF APRIL 2010

REPORT OF THE DIRECTOR, NET

1. SUMMARY OF ISSUES

- 1.1. The report informs the Committee of the performance of NET Line One during February, March and April 2010.

2. RECOMMENDATION

- 2.1. It is RECOMMENDED that the Committee notes this report.

3. OPERATIONAL PERFORMANCE

- 3.1. The tram system continued to perform to an extremely high level over the three month period with both the number of timetabled trips running and the number of services departing on time exceeding 99%. There were no significant incidents that affected services during the period, with the tram continuing to provide a reliable means of transport during the severe winter weather conditions.

4. OTHER MATTERS

- 4.1. A provisional estimate of the number of passengers using NET during the financial year from 1st April 2009 to 30th March 2010 is 9.0 million. This is a slight decrease on the previous year and reflects a general decline in public transport usage which has occurred during a period of economic downturn.
- 4.2. An increase to some tram fares occurred on 16th May, the first increase since April 2008. An off-peak single rose by 10 pence to £1.60, an all-day ticket rose by 30 pence to £3.00 and an all-week ticket rose by £1.50 to £13.50. There were also increases to the prices of group tickets, Paypoint tickets and student tickets. All child ticket prices have remained the same. Details of the new fares, which are in line with recent bus fare rises by Nottingham City Transport, can be found at Appendix A.
- 4.3. A group of students from Top Valley Engineering College visited the system in February as part of their diploma studies, taking part in track maintenance and tram driving exercises in the depot. The visit was judged a great success with the tram operator, Nottingham Tram Consortium, hoping to provide further similar opportunities to local students in the future.

5. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 5.1. None.

6. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 6.1. None.

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APPENDIX A

CHANGES TO NET FARES EFFECTIVE FROM 16TH MAY

	Previous	New
Adult		
Peak single	£2.50	£2.50
Off peak single	£1.50	£1.60
All day	£2.70	£3.00
All week	£12.00	£13.50
Child		
Single	£1.00	£1.00
All day	£1.70	£1.70
All week	£7.00	£7.00
Group Tickets		
Group tramrider	£5.50	£6.00
Paypoint		
Adult 3 day	£7.50	£8.00
Adult 7 day	£10.80	£12.00
Adult 15 day	£19.00	£22.00
Adult 30 day	£31.50	£34.00
Child 7 day	£6.00	£6.00
Adult 10 trip	£13.00	£14.00
Student tickets		
9 week term	£61.00	£71.00
10 week term	£67.00	£78.00
11 week term	£72.50	£84.00